



GLASSHOUSE COUNTRY CARE News

NOVEMBER 2025

Message from the GM

As we step into the final months of the year, there's plenty happening here at GHCC.

This month marks the launch of the new Support at Home program – the biggest change in aged care in more than a decade. I am so proud of our team for the work they have put into preparing for this huge transition. You can be reassured that whatever the changes, providing quality care to our participants will always be our priority.

We're also excited to share our new Glasshouse Country Meals menu. A warm welcome to Todd, our new Kitchen Manager, who is already adding his special touch to the kitchen.

And of course, we can't wait to see you at our Christmas Party – it's always a wonderful way to celebrate the year together.

Warmest regards,
Clare

Glasshouse Country Meals

Regular participants of our meal delivery service will have noticed some BIG changes in our summer menu which launched last month.

Our new Kitchen Manager Todd and our kitchen team have put together a delicious restaurant style menu and the new dishes have been receiving rave reviews.

The menu includes fresh new choices along with some old favourites. There are plenty of gluten free and vegetarian options available too. Some of the new dishes include Salmon & Barramundi Baked Fish Mornay, Mongolian Beef and Mustard Diane Pork Loin. Our frozen meals include main meals, pies, soups and desserts. Sandwiches, salads, wraps and our yummy snack box are prepared fresh on the day of delivery. All meals are made right here in the Glasshouse Country Care kitchen with fresh ingredients, sourced locally where possible.

Our meal delivery menu will now be updated every three months and participants can look forward to a wider variety of dishes with a focus on quality, flavour and care in every meal we serve. We're delighted to welcome Todd to the Glasshouse Country Care family and can't wait for you to taste what's cooking.

The new menu is available on our website at www.ghcare.org.au/mealdelivery or call our office for more information on how to order.



Your future. Your care. Your choice.



Support at Home - What it means for current HCP participants

On 1 November 2025, the Home Care Package program (HCP) was replaced by Support at Home. If you were already receiving care under HCP, here's what the changes mean for you.

Your Care Will Continue

The most important thing to know is that your care and services will not stop. You will automatically move across to the new program, and you'll continue to receive the support you rely on. And you'll still be able to update your care plan if your needs change.

Grandfathering Protections

For participants who already had (or were approved for) a HCP before 12 September 2024.

The Government has put in place grandfathering arrangements to protect existing HCP participants. This means:

- Your current funding will continue under Support at Home.
- You won't pay more in contributions than under your HCP.
- Existing hardship arrangements are carried into Support at Home.
- Any unspent funds you've built up in your HCP account will transfer across to your Support at Home budget.
- You'll remain "grandfathered" for as long as you stay with the program — so there's no disadvantage for participants who've been receiving support before the transition.

For new HCP participants or those who received their HCP after 12 September 2024.

There will be client contributions payable on some services. The amount will depend on the type of service and your financial situation.

How much will I pay?

The contribution amount will be between 5 and 80% of the hourly rate, and is means tested.

- Clinical care – fully funded, no out-of-pocket cost
- Independence services – small co-payment may apply
- Everyday living services (like meals and cleaning) – higher contribution rate.

We're Here to Help

We know change can feel uncertain. Our priority is to keep you informed and make this transition as stress-free as possible.

We are aware of some misinformation about Support at Home in the community. We would encourage any participants with concerns to contact their Care Partner or our General Manager for clarification.



You're invited - GHCC Christmas Party

All Glasshouse Country Care participants are invited to attend our Christmas party to be held on

 Tue 9 December at Beerwah Hall from 10.30am-2pm.

Numbers are limited - RSVP to 07 5494 6948.



congratulations

Bob and Jean Kleinschmidt celebrated their 60th wedding anniversary this September, and reflected on their life together.



"We met in Townsville and fell for each other, literally, at the judo club we attended. We married in 1965 at the church that Jean helped to build, raised 3 children, and now have 7 grandchildren and 4 great grandchildren. We moved to Cairns, then to Mission Beach and finally retired in Landsborough.

This will be our Diamond Anniversary, symbolising the enduring strength and beauty of our relationship. Our once hectic lifestyle has now ceased, and we enjoy each others company, our friends and relatives, and Glasshouse Country Care for a relaxed social experience.

Due to our reduced eyesight and hearing, some of our conversations are very interesting, but we enjoy them."

Share
your
news

Let us know if you'd like us to share the celebrations for your special occasion or milestone. Call the office on 07 5494 6948 or email admin@ghccare.org.au



PUZZLE PAGE

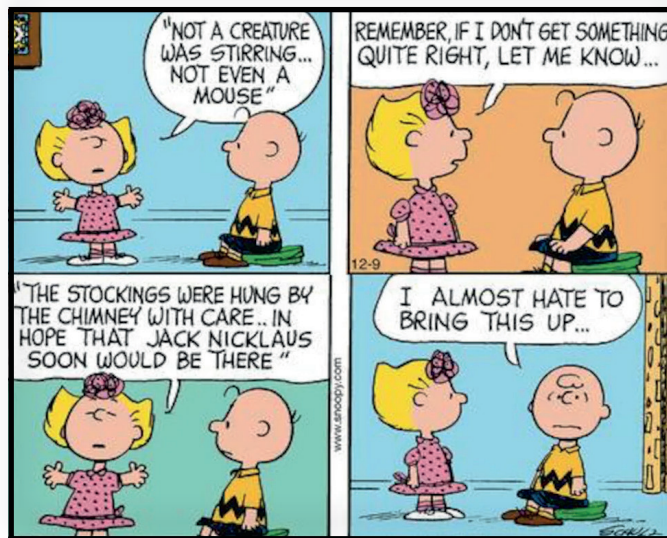
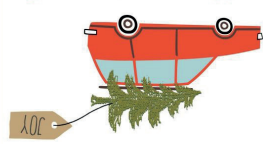
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